

Client - A large international non-profit organisation

Challenges

A large international Non-Profit Organization operating in multiple locations across 38 countries was struggling with a highly decentralized and costly operating model that lacked standard processes. Instead of one back office, there were multiple entities, with small Finance and Payroll operations scattered at individual locations where the company had its operations.

The company's leaders envisioned a much more efficient future, including a transformed back office that would be delivered centrally on a common platform to reduce costs, enhance agility, improve compliance. One big step toward that goal would be the redeployment of some headcount in a more logical way and the creation of a central shared services center that would consolidate the back office under one roof.



Solution

Oremus connected with the top leadership of the company, including the CFO, the Chief Accounting Officer, the SVP of HR, and the VP of Global Business Services, collaborating with their steering committee to begin the back office transformation work.

We gathered our Shared Services and Outsourcing advisors and augmented our team with advisors from our Transition, People & Change practices to help the company plan for a smooth transition.

We undertook extensive research & surveys and collected data from across the organization to better understand its current state and worked closely with management in the field to help develop a future state operating model.

We set up a information sharing, transaction, recording and reporting model suited exactly for the Company's operations, culture, needs and requirements, Throughout this phase, we worked closely with key stakeholders to help make sure that the design and transition approach followed leading practices and could be implemented.

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